

Curriculum Vitae
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Paul T. Jaeger, Ph.D., J.D.

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ACADEMIC BACKGROUND

Ph.D., Information Studies, Florida State University, College of Information (2006)

M.S., Library & Information Science, Florida State University, College of Information (2003)

J.D., Juris Doctor with Honors, Florida State University, College of Law (2001)

M.Ed., English Education, University of North Florida, College of Education and Human Services (1998)

B.A., British and American Literature, New College (1996)

PROFESSIONAL WORK EXPERIENCE

04/07-Present: Director, Center for Information Policy and Electronic Government, College of Information Studies, University of Maryland

08/06-Present : Assistant Professor, College of Information Studies, University of Maryland

04/04-08/06: Manager for Research Development, Information Use Management and Policy Institute of the College of Information, Florida State University

01/03-04/04: Senior Research Associate, Information Use Management and Policy Institute of the College of Information, Florida State University

08/01-01/03: Research Associate, Information Use Management and Policy Institute of the College of Information, Florida State University

08/96-05/97: Graduate Teaching Assistant, Division of Curriculum and Instruction, College of Education and Human Services, University of North Florida

TEACHING

GRADUATE COURSES

Information Policy (LBSC 625/INFM 718P): Fall 2006; Spring 2007; Fall 2007; Fall 2008

E-government (LBSC 708E/INFM 718E): Spring 2007; Spring 2008; Spring 2009; Spring 2010

Public Library Seminar (LBSC 724): Spring 2010

Legal Issues in Managing Information (LBSC 735): Fall 2007; Fall 2008; Fall 2009

Introduction to Research (LBSC 801): Spring 2008; Spring 2009; Fall 2009

COURSES FOR FEDERAL AGENCIES

History and Policy of Government Openness: Summer 2008

Information Law and Policy: Fall 2008

Terrorism, Information and a Democratic Society: Summer 2008

PUBLICATIONS

BOOKS

Burnett, G., & Jaeger, P. T. (in press). *Information worlds: Social context, technology, & information behavior in the age of the Internet*. London: Routledge.

Bertot, J. C., McClure, C. R., & Jaeger, P. T. (in press). *Public libraries and the Internet: Roles, perspectives, and implications*. Westport, CT: Libraries Unlimited.

McClure, C. R., & Jaeger, P. T. (2008). *Public libraries and Internet service roles: Measuring and maximizing Internet services*. Chicago: ALA Editions.

Jaeger, P. T., & Bowman, C. A. (2005). *Understanding disability: Inclusion, access, diversity, & civil rights*. Westport, CT: Praeger.

Bowman, C. A., & Jaeger, P. T. (Eds.). (2004). *A guide to high school success for students with disabilities*. Westport, CT: Greenwood.

Jaeger, P. T., & Bowman, C. A. (2002). *Disability matters: Legal and pedagogical issues of disability in education*. Westport, CT: Bergin & Garvey/Praeger.

ARTICLES IN REFEREED JOURNALS

Jaeger, P. T., & Bertot, J. C. (in press). E-government education in public libraries: New service roles and expanding social responsibilities. *Journal of Education for Library and Information Science*.

Jaeger, P. T., Lin, J., & Grimes, J. (in press). Cloud computing and information policy: Computing in a policy cloud? *Journal of Information Technology & Politics*.

- Jaeger, P. T., & Xie, B. (in press). Developing online community accessibility guidelines for persons with disabilities and older adults. *Journal of Disability Policy Studies*.
- McClure, C. R., & Jaeger, P. T. (in press). Government information policy research: Importance, approaches, and realities. *Library & Information Science Research*.
- Grimes, J. M., Fleischmann, K. R., & Jaeger, P. T. (in press). Virtual guinea pigs: Ethical implications of human subjects research in virtual worlds. *International Journal of Internet Research Ethics*.
- Jaeger, P. T., & Matteson, M. (in press). E-government and technology acceptance: The implementation of Section 508 guidelines for e-government websites. *Electronic Journal of E-Government*.
- McClure, C. R., Bertot, J. C., Jaeger, P. T., & Davis, D. (in press). Funding and expenditures related to Internet access in public libraries. *Information Technology and Libraries*.
- Jaeger, P. T., & Yan, Z. (in press). One law with two outcomes: Comparing the implementation of the Children's Internet Protection Act in public libraries and public schools. *Information Technology and Libraries*.
- Jaeger, P. T. (in press). The fourth branch of government and the historical legacy of the Bush administration's information policies. *Government Information Quarterly*.
- Bertot, J. C., McClure, C. R., & Jaeger, P. T. (2008). Public libraries and the Internet 2007: Issues, implications, and expectations. *Library & Information Science Research*, 30, 175-184.
- Gorham-Oscilowski, U., & Jaeger, P. T. (2008). National Security Letters, the USA PATRIOT Act, and the Constitution: The tensions between national security and civil rights. *Government Information Quarterly*, 25(4), 625-644.
- Grimes, J. M., Jaeger, P. T., & Fleischmann, K. R. (2008). Obfuscocracy: Contractual frameworks in the governance of virtual worlds. *First Monday*. Available: <http://www.uic.edu/htbin/cgiwrap/bin/ojs/index.php/fm/article/view/2153/2029>
- Jaeger, P. T. (2008). Building e-government into the Library & Information Science curriculum: The future of government information and services. *Journal of Education for Library and Information Science*, 49, 167-179.
- Xie, B., & Jaeger, P. T. (2008). Computer training programs for older adults at the public library. *Public Libraries*, 47(5), 42-49.
- Bertot, J. C., McClure, C. R., & Jaeger, P. T. (2008). The impacts of free public Internet access on public library patrons and communities. *Library Quarterly*, 78, 285-301.
- Burnett, G. B., & Jaeger, P. T. (2008). Small worlds, lifeworlds, and information: The ramifications of the information behaviors of social groups in public policy and the public sphere. *Information Research*, 13(2) paper 346. Available: <http://InformationR.net/ir/13-2/paper346.html>
- Jaeger, P. T. (2008). User-centered policy evaluations of Section 508 of the Rehabilitation Act: Evaluating e-government websites for accessibility. *Journal of Disability Policy Studies*, 19(1), 24-33.

- Xie, B., & Jaeger, P. T. (2008). Older adults and political participation on the Internet: A cross-cultural comparison of the United States and China. *Journal of Cross-Cultural Gerontology*, 23, 1-15.
- Burnett, G., Jaeger, P. T., & Thompson, K. M. (2008). The social aspects of information access: The viewpoint of normative theory of information behavior. *Library & Information Science Research*, 30, 56-66.
- Bertot, J. C., & Jaeger, P. T. (2008). The e-government paradox: Better customer service doesn't necessarily cost less. *Government Information Quarterly*, 25, 149-154.
- Bertot, J. C., & Jaeger, P. T. (2008). Survey research and libraries: Not necessarily like in the textbooks. *Library Quarterly*, 78(1), 99-105.
- Jaeger, P. T., Fleischmann, K. R., Preece, J., Shneiderman, B., Wu, F. P., & Qu, Y. (2007). Community response grids: Facilitating community response to biosecurity and bioterror emergencies through information and communication technologies. *Biosecurity and Bioterrorism*, 5(4), 335-346.
- McClure, C. R., Jaeger, P. T., & Bertot, J. C. (2007). The looming infrastructure plateau?: Space, funding, connection speed, and the ability of public libraries to meet the demand for free Internet access. *First Monday*, 12(12). Available: <http://www.uic.edu/htbin/cgiwrap/bin/ojs/index.php/fm/article/view/2017/1907>
- Jaeger, P. T. (2007). Information policy, information access, and democratic participation: The national and international implications of the Bush administration's information politics. *Government Information Quarterly*, 24, 840-859.
- Jaeger, P. T., Shneiderman, B., Fleischmann, K. R., Preece, J., Qu, Y., & Wu, F. P. (2007). Community response grids: E-government, social networks, and effective emergency response. *Telecommunications Policy*, 31, 592-604.
- Jaeger, P. T., Langa, L. A., McClure, C. R., & Bertot, J. C. (2007). The 2004 and 2005 Gulf Coast hurricanes: Evolving roles and lessons learned for public libraries in disaster preparedness and community services. *Public Library Quarterly*, 25(3/4), 199-214.
- Jaeger, P. T., & Fleischmann, K. R. (2007). Public libraries, values, trust, and e-government. *Information Technology and Libraries*, 26(4), 35-43.
- Franklin, R. E., & Jaeger, P. T. (2007). A decade of doctorates: An examination of dissertations written by African American females in Library and Information Studies 1993-2003. *Journal of Education for Library and Information Science*, 48(3), 187-201.
- Jaeger, P. T., Bertot, J. C., & McClure, C. R. (2007). Public libraries and the Internet 2006: Issues, funding, and challenges. *Public Libraries*, 46(5), 71-78.
- Jaeger, P. T., Bertot, J. C., McClure, C. R., & Rodriguez, M. (2007). Public libraries and Internet access across the United States: A comparison by state from 2004 to 2006. *Information Technology and Libraries*, 26(2), 4-14.
- Jaeger, P. T., & Franklin, R. E. (2007). The virtuous circle: Diversifying LIS faculties to create more inclusive library services and outreach. *Education Libraries*, 30(1), 20-26.

- Bertot, J. C., Jaeger, P. T., Langa, L. A., & McClure, C. R. (2006). Public access computing and Internet access in public libraries: The role of public libraries in e-government and emergency situations. *First Monday*, 11(9). Available: http://www.firstmonday.org/issues/issue11_9/bertot/index.html.
- Bertot, J. C., Jaeger, P. T., Langa, L. A., & McClure, C. R. (2006). Drafted: I want you to deliver e-government. *Library Journal*, 131(13), 34-39.
- Jaeger, P. T. (2006). Assessing Section 508 compliance on federal e-government websites: A multi-method, user-centered evaluation of accessibility for persons with disabilities. *Government Information Quarterly*, 23(2), 169-190.
- Bertot, J. C., & Jaeger, P. T. (2006). User-centered e-government: Challenges and benefits for government websites. *Government Information Quarterly*, 23(2), 163-168.
- Jaeger, P. T. (2006). Telecommunications policy and individuals with disabilities: Issues of accessibility and social inclusion in the policy and research agenda. *Telecommunications Policy*, 30(2), 112-124.
- Jaeger, P. T., Bertot, J. C., McClure, C. R., & Langa, L. A. (2006). The policy implications of Internet connectivity in public libraries. *Government Information Quarterly*, 23(1), 123-141.
- Bertot, J. C., Snead, J. T., Jaeger, P. T., & McClure, C. R. (2006). Functionality, usability and accessibility: Iterative user-centered assessment strategies for digital libraries. *Performance Measurement and Metrics*, 7(1), 17-28.
- Jaeger, P. T., & Burnett, G. (2005). Information access and exchange among small worlds in a democratic society: The role of policy in redefining information behavior in the post-9/11 United States. *Library Quarterly*, 75(4), 464-495.
- Jaeger, P. T. (2005). Deliberative democracy and the conceptual foundations of electronic government. *Government Information Quarterly*, 22(4), 702-719.
- Bertot, J. C., McClure, C. R., & Jaeger, P. T. (2005). Public libraries struggle to meet Internet demand: New study shows libraries need support to sustain technology services. *American Libraries*, 36(7), 78-79.
- Jaeger, P. T., McClure, C. R., & Bertot, J. C. (2005). The E-rate program and libraries and library consortia, 2000-2004: Trends and issues. *Information Technology and Libraries*, 24(2), 57-67.
- Jaeger, P. T., McClure, C. R., Bertot, J. C., & Langa, L. A. (2005). CIPA: Decisions, implementation, and impacts. *Public Libraries*, 44(2), 105-109.
- Jaeger, P. T. (2004). Beyond Section 508: The spectrum of legal requirements for accessible e-government websites in the United States. *Journal of Government Information*, 30(4), 518-533.
- Jaeger, P. T., Bertot, J. C., & McClure, C. R. (2004). The effects of the Children's Internet Protection Act (CIPA) in public libraries and its implications for research: A statistical, policy, and legal analysis. *Journal of the American Society for Information Science and Technology*, 55(13), 1131-1139.
- Jaeger, P. T., McClure, C. R., Bertot, J. C., & Snead, J. T. (2004). The USA PATRIOT Act, the Foreign Intelligence Surveillance Act, and information policy research in libraries: Issues, impacts, and questions for library researchers. *Library Quarterly*, 74(2), 99-121.

- Jaeger, P. T., & Thompson, K. M. (2004). Social information behavior and the democratic process: Information poverty, normative behavior, and electronic government in the United States. *Library & Information Science Research*, 26(1), 94-107.
- Jaeger, P. T. (2004). The social impact of an accessible e-democracy: Disability law in the development of the e-government. *Journal of Disability Policy Studies*, 15(1), 19-26.
- Jaeger, P. T., & McClure, C. R. (2004). Potential legal challenges to the application of the Children's Internet Protection Act (CIPA) in public libraries: Strategies and issues. *First Monday*, 9(2). Available: http://www.firstmonday.org/issues/issue9_2/jaeger/index.html.
- Jaeger, P. T. (2003). The endless wire: E-government as global phenomenon. *Government Information Quarterly*, 20(4), 323-331.
- Jaeger, P. T. (2003). The importance of measuring the accessibility of the federal e-government: What studies are missing and how these issues can be addressed. *Information Technology and Disabilities*, 9(1). Available: <http://www.rit.edu/~easi/itd/itdv09n1/jaeger.htm>.
- Jaeger, P. T., & Thompson, K. M. (2003). E-government around the world: Lessons, challenges, and new directions. *Government Information Quarterly*, 20(4), 389-394.
- Jaeger, P. T., & Burnett, G. (2003). Curtailing online education in the name of homeland security: The USA PATRIOT Act, SEVIS, and international students in the United States. *First Monday*, 8(9). Available: http://firstmonday.org/issues/issue8_9/jaeger/index.html.
- Jaeger, P. T., Bertot, J. C., & McClure, C. R. (2003). The impact of the USA Patriot Act on collection and analysis of personal information under the Foreign Intelligence Surveillance Act. *Government Information Quarterly*, 20(3), 295-314.
- Jaeger, P. T. (2002). Constitutional principles and e-government: An opinion about possible effects of Federalism and the separation of powers on e-government policies. *Government Information Quarterly*, 19(4), 357-368.
- Jaeger, P. T. (2002). Section 508 goes to the library: Complying with federal legal standards to produce accessible electronic and information technology in libraries. *Information Technology and Disabilities*, 8(2). Available: <http://www.rit.edu/~easi/itd/itdv08n2/jaeger.html>.
- Jaeger, P. T., McClure, C. R., & Fraser, B. T. (2002). The structures of centralized governmental privacy protection: Approaches, models, and analysis. *Government Information Quarterly*, 19(3), p. 317-336.

BOOK CHAPTERS

- Jaeger, P. T. (in press). Public libraries and local e-government. In C. G. Reddick (Ed.), *Strategies for local e-government adoption and implementation: Comparative studies*. IGI Global.
- Grimes, J. M., Fleischmann, K. R., & Jaeger, P. T. (in press). Research ethics in virtual worlds. In C. Wankel & S. Malleck (Eds.), *Emerging ethical issues of life in virtual worlds*. Charlotte: Information Age.

- Jaeger, P. T., Langa, L. A., McClure, C. R., & Bertot, J. C. (2007). The 2004 and 2005 Gulf Coast hurricanes: Evolving roles and lessons learned for public libraries in disaster preparedness and community services. In W. Miller & R. M. Pellen (Eds.), *Dealing with natural disasters in libraries* (199-214). New York: Haworth.
- Bowman, C. A., & Jaeger, P. T. (2007). Academic interviews and persons with disabilities. In M. L. Vance (Ed.), *Disabled faculty and staff in a disabling society: Multiple identities in higher education* (pp. 225-234). New York: Association on Higher Education and Disability.
- Jaeger, P. T., Thompson, K. M., & McClure, C. R. (2004). Information management. In K. Kempf-Leonard (Ed.), *The encyclopedia of social measurement* (Vol. 2, pp. 277-282). San Diego, CA: Academic Press.
- Jaeger, P. T. (2004). Kick at the darkness: Integration, education, and the struggle for legal rights for individuals with disabilities. In C. A. Bowman & P. T. Jaeger (Eds.), *A guide to high school success for students with disabilities* (pp. 7-22). Westport, CT: Greenwood.
- Jaeger, P. T. (2004). Disability in culture; disability as culture. In C. A. Bowman & P. T. Jaeger (Eds.), *A guide to high school success for students with disabilities* (pp. 28-35). Westport, CT: Greenwood.
- Bowman, C. A. & Jaeger, P. T. (2004). Images of disability in literature. In C. A. Bowman & P. T. Jaeger (Eds.), *A guide to high school success for students with disabilities* (pp. 45-56). Westport, CT: Greenwood.
- Jaeger, P. T. & Bowman, C. A. (2004). Advocacy, empowerment, and inclusion: Equal educational opportunities for all. In C. A. Bowman & P. T. Jaeger (Eds.), *A guide to high school success for students with disabilities* (pp. 155-160). Westport, CT: Greenwood.
- Thompson, K. M., McClure, C. R., & Jaeger, P. T. (2003). Evaluating federal websites: Improving e-government for the people. In J. F. George (Ed.), *Computers in society: Privacy, ethics, and the Internet* (pp. 400-412). Upper Saddle River, NJ: Prentice Hall.
- PAPERS IN REFEREED CONFERENCE PROCEEDINGS (WITH ARCHIVAL PUBLICATIONS)
- Bertot, J. C., Jaeger, P. T., & McClure, C. R. (2008). Citizen-Centered E-Government Services: Benefits, Costs, and Research Needs. *The Proceedings of the 9th Annual International Digital Government Research Conference*: 137-142. Montreal, Canada, May 18-21, 2008.
- Wu, P. F., Qu, Y., Preece, J., Fleischmann, K. R., Golbeck, J., Jaeger, P. T., & Shneiderman, B. (2008). Community response grid (CRG) for a university campus: Design requirements and implications. *Proceedings of the 5th International Conference on Information Systems for Crisis Response and Management (ISCRAM'08)*, May 2008, Washington, DC, USA.
- Wu, P. F., Preece, J., Shneiderman, B., Jaeger, P. T., & Qu, Y. (2007). Community response grids for older adults: Motivations, usability, and sociability. *Proceedings of the 13th America Conference on Information Systems (AMCIS'07)*, Keystone, Colorado, USA.
- Bertot, J. C., Snead, J. T., Jaeger, P. T., & McClure, C. R. (2005). Functionality, usability and accessibility: Iterative user-centered assessment strategies for digital libraries. *Proceedings of the 6th Northumbria International Conference on Performance Measurement in Libraries and Information Services*.

BOOK REVIEWS

- Jaeger, P. T. (in press). Book review of *The evaluation and measurement of library services* by Joseph R. Matthews. *Library Quarterly*.
- Jaeger, P. T. (2008). Book review of *Change of state: Information, policy, & power* by Sandra Braman. *Library Quarterly*, 78, 485-488.
- Jaeger, P. T. (2007). Book review of *The open society paradox: Why the 21st century calls for more openness—not less* by Dennis Bailey. *Criminal Justice Review*, 32(4), 465-467.
- Jaeger, P. T. (2007). Book review of *Privacy in the 21st century: Issues for public, school, and academic libraries* by Helen R. Adams, Robert E. Bocher, Carol A. Gordon, and Elizabeth Barry-Kessler. *Library Quarterly*, 76(4), 490-492.
- Jaeger, P. T. (2005). Book review of *Dismantling the public sphere: Situating and sustaining librarianship in the age of the new public philosophy* by John Buschman. *Library Quarterly*, 75(3), 379-381.
- Jaeger, P. T. (2004). Book review of *Library's legal answer book* by Mary Minow and Thomas A. Lipinski. *Library Quarterly*, 74(3), 391-393.

TECHNICAL REPORTS

- O'Nan, M., & Jaeger, P. T. (2006). *Florida State's Equal and Accessible Technology Seminar (FEATS): Final report* for the Board of Regents of the Florida University System.
- Bertot, J. C., McClure, C. R., Jaeger, P. T., & Ryan, J. (2006). *Public libraries and the Internet 2006: Study results and findings* for the Bill & Melinda Gates Foundation and the American Library Association. Tallahassee, FL: Information Institute. Available: <http://www.ii.fsu.edu/plinternet>.
- Bertot, J. C., Jaeger, P. T., McClure, C. R., & Langa, L. A. (2006). *Public libraries and the Internet 2006: A special report on public libraries and the 2004 and 2005 hurricanes* for the Bill & Melinda Gates Foundation and the American Library Association. Tallahassee, FL: Information Institute. Available: <http://www.ii.fsu.edu/plinternet>.
- Bertot, J. C., McClure, C. R., Jaeger, P. T., & Langa, L. A. (2006). *Public libraries and the Internet 2006: A special report on wireless access* for the Bill & Melinda Gates Foundation and the American Library Association. Tallahassee, FL: Information Institute. Available: <http://www.ii.fsu.edu/plinternet>.
- Jaeger, P. T. (2006). *Multi-method evaluation of U.S. federal electronic government websites in terms of accessibility for persons with disabilities*. Doctoral dissertation: Florida State University.
- Bertot, J. C., McClure, C. R., & Jaeger, P. T. (2005). *Public libraries and the Internet 2004: Survey results and findings* for the Bill & Melinda Gates Foundation and the American Library Association. Tallahassee, FL: Information Institute. Available: <http://www.ii.fsu.edu/plinternet>.
- Bertot, J. C., McClure, C. R., Thompson, K. M., & Jaeger, P. T. (2003). *Analysis of public library e-rate data: 1999-2002* for the American Library Association. Available: <http://www.ii.fsu.edu>.

- Bertot, J. C., McClure, C. R., Thompson, K. M., Jaeger, P. T., & Langa, L. A. (2003). *Florida electronic library: Pilot project functionality assessment* for the Florida Division of Library Services. Available: <http://www.ii.fsu.edu>.
- Bowman, C. A., Barr, K., Ford, K., McCracken, N., McCullum-Clark, K., & Jaeger, P. T. (2003). *The relationship of disability rights laws to education majors and teachers with disabilities* for the National Council of Teachers of English. Available: <http://www.ncte.org>
- Gellman, R., Fraser, B. T., Jaeger, P. T., McClure, C. R., Bertot, J. C., Mattingly, K. M., Sadlik, C. M., Pesachowitz, A. M., Watts, N. L., & Sprehe, J. T. (2002). *Review and analysis of privacy studies and issues* for the United States General Accounting Office.

PRESENTATIONS

REFEREED CONFERENCE PAPERS, PRESENTATIONS, AND POSTERS

- Jaeger, P. T., Faust, L., Raill, S., & Robertson, S. (in press). Civic engagement, youth, and community: The role of place, education, information, and technology in shaping civic and political discourse. *2008 American Society for Information Science & Technology Conference*.
- Wu, P.F., Qu, Y., Fleischmann, K., Golbeck, J., Jaeger, P. T., Preece, J. & Shneiderman, B. (in press). Designing a community-based emergency communication system: Requirements and implications. *2008 American Society for Information Science & Technology Conference*.
- Bertot, J. C., Jaeger, P. T., & McClure, C. R. (2008). User-centered e-government services: Benefits, costs, and research needs. Paper presented at the *9th Annual International Conference on Digital Government Research*.
- Wu, P. F., Qu, Y., Preece, J., Fleischmann, K. R., Golbeck, J., Jaeger, P. T., & Shneiderman, B. (2008). Community response grid (CRG) for a university campus: Design requirements and implications. *5th International Conference on Information Systems for Crisis Response and Management*.
- Jaeger, P. T. (2008). E-government access and training in public libraries. Paper presented at the *2008 Association for Library and Information Science Education Annual Conference*.
- Johnson, C., Raber, D., Jaeger, P. T., & Williams, K. (2007). Social capital and information science research. Paper presented at the *2007 American Society for Information Science & Technology Conference*.
- Wu, P. F., Preece, J., Shneiderman, B., Jaeger, P. T., & Qu, Y. (2007). Community response grids for older adults: Motivations, usability, and sociability. Paper presented at the *13th Americas Conference on Information Systems*.
- Bowman, C. A., Jaeger, P. T., & Dickey, A. (2007). The legal and pedagogical necessity of including disability education in the general education curriculum. Paper accepted for the *2007 Association of Teacher Educators* conference.
- Bowman, C. A., Dickey, A., Jaeger, P. T., & Lynch, J. (2007). Reflections on educators' perceptions of persons with disabilities through images. Paper accepted for the *2007 Association of Teacher Educators* conference.

- Franklin, R. E., & Jaeger, P. T. (2007). "Ain't gonna let nobody turn me 'round:" Dissertations written by African American females in LIS from 1993-2003. Poster presented at the 2007 *Association for Library and Information Science Education* conference.
- Snead, J. T., McClure, C. R., Bertot, J. C., & Jaeger, P. T. (2006). Web-based evaluation instructional systems: design, development, issues, and considerations. Paper presented at the 2006 *Library Assessment Conference*.
- Snead, J. T., Bertot, J. C, McClure, C. R., & Jaeger, P. T. (2006). Developing best-fit evaluation strategies. Paper presented at the 2006 *Library Assessment Conference*.
- Jaeger, P. T. (2006). Multi-method evaluation of U.S. federal electronic government websites in terms of accessibility for persons with disabilities. Poster presented at the 2006 *Association for Library and Information Science Education* conference.
- Bertot, J. C., Snead, J. T., Jaeger, P. T., & McClure, C. R. (2005). Functionality, usability and accessibility: Iterative user-centered assessment strategies for digital libraries. Paper presented at the *6th Northumbria International Conference on Performance Measurement in Libraries and Information Services*.
- Snead, J. T., Bertot, J. C., Jaeger, P. T., & McClure, C. R. (2005). Developing multi-method, iterative, and user-centered evaluation strategies for digital libraries: Functionality, usability, and accessibility. Paper presented at the 2005 *American Society for Information Science & Technology Conference*.
- Burnett, G., & Jaeger, P. T. (2005). Recent policy developments and international students in the United States: Implications for information access and exchange. Paper presented at the 2005 *Association for Library & Information Science Education Conference*.
- Bowman, C. A., & Jaeger, P. T. (2003). Making diversity more inclusive: Toward a theory for the representation of disability comprised of social, literary, and educational perspectives. Paper presented at the 2003 *American Education Research Association Conference*.

INVITED PRESENTATIONS

- 2009 Potomac Valley Chapter of American Society for Information Science & Technology. *Information policy and the new Presidential Administration*.
- 2008 Great Expectations Celebration, University of Maryland. *Innovation: E-government*.
- 2008 Information Resources Officers Program, U.S. Department of State. *Information policy and libraries*.
- 2008 Information Resources Officers Program, U.S. Department of State. *Public libraries and e-government*.
- 2008 8th Annual Symposium on Intellectual Property, Center for Intellectual Property, University of Maryland University College. *Best practices for handling copyright issues when creating content for your university or library?*

- 2008 8th Annual Symposium on Intellectual Property, Center for Intellectual Property, University of Maryland University College. *The economics of copyright and the impact on academia: A library mass digitization case study* (with Bill Carney, Jon Orwant, and Patrick Ross).
- 2008 Maryland Day Lecture, University of Maryland. *"The computers were a godsend": Roles and expectations of public libraries in the age of the Internet.*
- 2008 School of Computer Science, University of Maryland. *Information policy and cloud computing.*
- 2007 Research Colloquium, College of Information Studies. *The community impacts of free public Internet access in libraries.*
- 2007 Potomac Valley Chapter of American Society for Information Science & Technology. *Public policy, information access, and social capital.*
- 2007 Policy Seminar Series, School of Public Policy, University of Maryland. *E-government: Social impacts and research opportunities.*
- 2007 Center for Biosecurity, University of Pittsburg Medical Center. *911.gov: Facilitating community response to emergencies through information and communication technologies.*
- 2007 7th Annual Symposium on Intellectual Property, Center for Intellectual Property, University of Maryland University College. *Closed is not necessarily the other side of open: Open access initiatives.*
- 2007 Maryland Day Lecture, University of Maryland. *"The computers were a godsend": Internet, e-government, and public libraries in community disaster recovery.*
- 2007 Potomac Valley Chapter of American Society for Information Science & Technology. *Ahead of the curve: The future of Internet policy and what it means for you* (with Kenneth R. Fleischmann and Trudi Bellardo Hahn).
- 2006 College of Information Studies, University of Maryland. *Research roundtable: Building a strong publication record* (with Alison Druin and Trudi Hahn).
- 2006 Florida State Equal and Accessible Technology Seminars. Florida State University. *Evaluating websites for accessibility* (with Mike Barker, Jane Barrager, Christopher Schmitt, and Joanna Southerland).
- 2006 Florida State Equal and Accessible Technology Seminars. Florida State University. *What is it like to be a person with a disability attending a major university?* (with Jane Flores, Rachel Gerlach, Natalie Jean, Jason Learned, Carlos Montaz, G. Roberta Reed, and Governor Staten).
- 2006 Florida State Equal and Accessible Technology Seminars. Florida State University. *Accessibility @ FSU* (with Bea Anwoniyi, Bonnie Armstrong, Jane Barrager, and Karen Smallkoski).
- 2006 Research Colloquium, College of Information, Florida State University. *User-centered evaluation in the networked environment* (with Charles R. McClure, John Carlo Bertot, and John T. Snead).
- 2005 College of Information, Florida State University. *Scholarly writing in Information Studies* (with Gary Burnett and Kim M. Thompson).

2005 Research Colloquium, College of Information, Florida State University. *Copyright issues awareness among information faculty: An interactive experiment using modified Harper scenarios* (with John N. Gathegi).

2004 College of Information, Florida State University. *Introduction to scholarly research in Information Studies* (with Gary Burnett and Renee Franklin).

2004 College of Information, Florida State University. *Research writing in Information Studies* (with Gary Burnett and Kim M. Thompson).

2003 Research Colloquium, College of Information, Florida State University. *Does the “e” in e-government stand for exclusion?: Electronic government and accessibility for individuals with disabilities?*

2003 College of Information, Florida State University. *Conducting scholarly research in Information Studies* (with Claudia Montague, Aimee Reist, and Kim M. Thompson).

CONTRACTS AND GRANTS

2007-2008: Qu, Y., Jaeger, P. T., Preece, J., Shneiderman, B., Fleischmann, K. & Wu, P. F. (Co-Principal Investigators). University of Maryland Community Response Grid: Building Emergency Response Infrastructure. Funded by the Office of the Vice President for Research, University of Maryland.

2004-2006: Bertot, J. C., McClure, C. R., & Jaeger, P. T. (Co-Principal Investigators). Public Libraries and the Internet: 2004 and 2006 National Surveys. Funded by the Bill & Melinda Gates Foundation and the American Library Association.

FELLOWSHIPS, PRIZES, AWARDS

2007: Highly Commended Winner at the Emerald Literati Network Awards for Excellence 2007 for: Bertot, J. C., Snead, J. T., Jaeger, P. T., & McClure, C. R. (2006). Functionality, usability and accessibility: Iterative user-centered assessment strategies for digital libraries. *Performance Measurement and Metrics*, 7(1), 17-28.

2006: Jean Tague-Sutcliffe Award in recognition of winning Doctoral Research Poster Competition at the *Association for Library and Information Science Education* conference.

2005: Nominated for 2005 Jesse Shera Award for Distinguished Published Research for Jaeger, P. T., Bertot, J. C., & McClure, C. R. (2004). The effects of the Children’s Internet Protection Act (CIPA) in public libraries and its implications for research: A statistical, policy, and legal analysis. *Journal of the American Society for Information Science and Technology*, 55(13), 1131-1139.

2005: Academic Leadership Award, Florida State University.

2005: Outstanding Alumnus Award, St. Johns Country Day School.

2003-2004: EBSCO Research Fellowship, Florida State University.

2001: Outstanding Subciter for Edition 10:1 Award, *Journal of Transnational Law and Policy*.

2001: Immigration and Refugee Law Seminar Book Award, Florida State University College of Law.

1999: Gender Discrimination Seminar Book Award, Florida State University College of Law.

1999: Legal Writing and Research II Book Award, Florida State University College of Law.

1998-2001: John W. Frost II Scholarship, Florida State University College of Law.

1992-1996: National Merit Scholarship, New College.

EDITORSHIPS, EDITORIAL BOARDS, & REVIEWING ACTIVITIES

Associate Editor, *The Library Quarterly*

Editorial Board member: *Government Information Quarterly*, *Journal of Government Information* (through 2005).

Guest Editor, *Government Information Quarterly*, Volume 20(4). Symposium Issue: International Perspectives on E-government.

Reviewer for: *Biosecurity and Bioterrorism*, British Academy, *Government Information Quarterly*, *Journal of Government Information*, *Library & Information Science Research*, *Library Quarterly*, *Telecommunications Policy*

Book reviewer for: *Criminal Justice Review*, *Library Quarterly*.

Staff Member: *Journal of Transnational Law and Policy* (1999-2001), *Journal of Land Use and Environmental Law* (1999-2001).

SERVICE

2007-present: Co-organizer of Policy Seminar Series at University of Maryland

2007-present: Representative, Association for Library & Information Science Education Statistical Advisory Board

2007-present: Representative, Accessible Electronic Resources Ad Hoc Committee of the American Library Association

2007-present: Co-Faculty Advisor, American Library Association Chapter of the University of Maryland.

2006-present: Faculty Advisor, Special Library Association Chapter of the University of Maryland.

2006-present: Representative, Accessibility Assembly of the American Library Association

2005: Academic Leadership Award, Florida State University.

2003: Beta Phi Mu Scholarship and Service Recognition Award.

2001: Distinguished Pro Bono Service Award, Florida State University College of Law.

Member:

- American Library Association;
- Association for Library & Information Science Education;
- Association of Specialized and Cooperative Library Agencies;
- Beta Phi Mu;
- Human Computer Interaction Lab, University of Maryland;
- Special Library Association.

MEDIA

Research discussed by newspapers, news services, broadcast media, and professional publications nationally and internationally including: *New York Times*, *Chicago Sun Times*, *Washington Post*, *Houston Chronicle*, *Newsday*, *Seattle Post Intelligencer*, *Austin American Statesman*, *Boston Herald*, *Sydney Morning Herald* (Australia), *Forbes*, *Government Technology*, *Governing*, *Business Week*, *American Libraries*, *Library Journal*, *Mission Critical Communications*, *Interface*, Associated Press, National Public Radio, MSNBC, Fox News, MSN, WiFi, IT Business Net, News Wise, WebWire, *Fort Worth Star Telegram*, *San Jose Mercury News*, *Rome News-Tribune*, *Bismarck Tribune*, *Worcester Telegram*, *Wyoming News*, *Pioneer Press* (MN), *Durham Herald Sun*, *Macon Telegraph* (GA), *News & Observer* (NC), *Times Daily* (AL), *Centre Daily Times* (PA), *The Ledger*, *WJLA* (DC), *WRAL* (NC), *Hemscott* (United Kingdom), *The Age* (Australia), *ElectricNews.net* (Ireland), *MLive.com*, *Future Tense*, *Broadcast Newsroom*, and *phillyBurbs.com*.